

Terms and Conditions – Palmerston Mini-Golf

This Terms and Conditions document governs the use of Palmerston Mini-Golf's (PMG) website (the Service) including shopping and participation in promotions run by PMG. You can access the Terms and Conditions at any time from the bottom of any page on our website www.palmerstonminigolf.au.

Please read our terms and conditions carefully as making a booking/purchasing a gift card or becoming a PMG member means you accept these terms.

Entry into PMG is also governed by our [House Policy](#)

Processing of payments

The products on our website can be purchased using a secure online credit card transaction facility or alternatively via Stripe. You can be confident that all of your details are protected by the latest security mechanisms and are used only for purposes of the transaction fulfillment.

For your own security and peace of mind we cannot take orders via phone but we can help you on the phone if you have any questions for us.

Security

If you click on links and banners on www.palmerstonminigolf.au that take you to third-party websites, you will be subject to their privacy policies. PMG cannot be held responsible for the actions of any third-party websites so please be careful when clicking on links to external websites.

PMG does not hold onto cardholder information. For full information on our privacy and security measures please visit our [Privacy Policy](#)

We reserve the right to cancel orders at any time.

All promotions, sales and codes will finish on the specified date according to ACST.

Bookings

Booking times are provided as a guide only. We take no responsibility for any failure to deliver your booking at the expected time. However, we will do our best to ensure that we can honour your booking time. Amendments to bookings can be made online, or by contacting us via email. We can change booking times with 24 hours notice, however cannot make changes within 24 hours of your booking, nor do we offer refunds. No refunds will be given for a change of mind. This includes partial or full refunds.

You should arrive at least 10 minutes prior to your booking time to check in at reception and receive your putter, ball and scorecard. Your booking confirmation will state the play period allocated for your booking. If you or any guest in your group is late, your play period may be reduced, and you may not have enough time to complete the activity purchased under your booking.

All bookings require a driver's licence to be left at reception before your session starts. Upon return of PMG's property in its original condition, the driver's licence will be released. Should you not wish to provide a licence, then a cash deposit of \$50 per putter can be provided. As above, upon return of PMG's property in its original condition, the \$50 per putter will be returned. Any damage to PMG's property will result in you paying the repair and/or replacement fee.

The standard function packages for adults include finger food which is chef's selection. It is the customer's responsibility to advise of any dietary requirements. Event bookings (include mini golf, beverages and catering) are not eligible for refunds. The date can be changed once, with one week's notice.

Bookings and gift card purchases placed with www.palmerstonminigolf.au can only be made by persons with capacity to contract who are over the age of 18.

GROUP BOOKINGS

Groups of 10 guests or more can choose from our packages that include mini golf, beverage/s and finger food.

House Rules

- Only one player on each hole at a time.
- The courses must be played in sequential order. That means starting at hole 1, then playing hole 2, hole 3 etc.
- Only PMG equipment including putters and balls can be used on our course.
- You must immediately report any faults that you encounter to reception or if reception is unattended, to any other member of our staff. Do not try to repair any faults yourself.
- If we are attending to a fault at a particular part of the golf course, you cannot play at that part of the golf course.
- We reserve the right to refuse you entry and/or discontinue play if you exhibit careless or reckless conduct.
- We do not accept any responsibility for any personal property that is brought to PMG

- **Cakeage**

A \$2.50 cakeage fee will be charged per person if you wish to bring your own cake to PMG. Cakeage includes plates, forks and a cutting knife.

Damage, breakages or not returning putters

If, whilst at the venue, you break something as a result of being careless, reckless or not taking reasonable care, then we reserve the right to recover the wholesale value of the broken/damaged item. This also applies if you were not supervising your children and they broke something in the venue.

It is the responsibility of the customer to return the putters to the front desk and have these checked off by a team member. If putters are not returned or if they are damaged, then a fee of \$300 per putter as a replacement fee will be charged.

Risk Warning and Acknowledgement

A PMG recreational activity means any sporting or leisure activity of any kind (whether related to golf or otherwise) that is conducted at our premises which you participate in, including passive participation for example by observing the recreational activity.

Before you participate in a PMG recreational activity, make sure that you know and understand the risks involved.

Participation in a PMG recreational activity can be inherently dangerous and may result in serious personal injury and death. Particular risks include twists, sprains, broken bones, spinal injury, paralysis, physical injury and/or death. If you suffer from a health condition, please consult your medical professional before participating in a PMG recreational activity to determine whether you face additional risks associated with your health condition; and whether our recreational activities are suitable for you.